

HOW PATIENTS CAN ORDER AN EXTRA JOBST GARMENT



DEFY GRAVITY



WWW.JOBST.CO.UK



HOW YOUR PATIENT CAN ORDER AN EXTRA JOBST GARMENT

If your patient wants an extra JOBST custom-fit garment (e.g. in a different colour), they can purchase directly from Essity. This will be a repeat of the same garment measured and prescribed by you.

Please advise your patients that orders for extra custom-fit garments need to be completed within **6 months of their previous prescription**.

Any orders placed after 6 months will require a written note / email from you, their clinician, to confirm the garment is still appropriate for the patient. Without this, legally we cannot sell an extra garment. This is due to possible changes in a patient's condition / presentation after this time period.

CUSTOM-FIT GARMENTS

1 Look for the schema (8 digit) number on the delivery note within the JOBST package OR quote the long number from the sewn-in label in the JOBST garment	
 ORDER BY PHONE	 ORDER BY EMAIL
2 Call our experienced Customer Service team on 03451 223 600 and quote this number	2 Send an email to us at compression.uk@jobst.com and quote this number. Please include a phone number and delivery address in the email.
3 Our Customer Service team will take the order. We just need an email address and a debit/credit card for payment. VAT exemption can be managed as needed.	3 A payment request will be sent via email with a secure payment link through Adyen . VAT exemption can be managed as needed.
4 The JOBST garment will be delivered directly to the address provided usually within 5 working days	

READY-TO-WEAR GARMENTS

If your patient wants an extra JOBST ready-to-wear garment, they can purchase from one of our online retailers.

 ORDER VIA ONE OF OUR ONLINE RETAILERS
Scan the QR code or visit jobst.co.uk/online-retailers to find our online sellers

